



# CONDENSING GAS BOILER WARRANTY

## (LX, CHS & VSL Models)

### Residential Warranty

Limited 15 year (includes 5 year Protection Plan when registered upon installation).

### Commercial Warranty

Limited 10 Year (Does NOT include Protection Plan)

The warranty is contingent upon the installation by a licensed professional heating contractor and maintenance and service being performed by a licensed professional heating contractor on a regular yearly basis. Installation of these boilers and/or maintenance or service conducted by unlicensed or non-professional heating contractors will void this warranty. Installation must be in accordance with this manufacturer's manuals, national and local codes and regulations.

This warranty specifically excludes boilers operated with combustion air contaminated externally by chemical or corrosive vapors, improper fuel additives or with water/system conditions which may cause heat exchanger failure. In addition, this warranty excludes boilers that have failed or malfunctioned due to improper or negligent operation, accident, abuse, freezing, misuse, unauthorized alteration or improper repair or maintenance. This warranty excludes boilers overheated due to the system not providing water, or adequate flow through the boiler when the burner is on. Any use of improper anti-freeze will void this warranty. This warranty does not cover the labor and shipping costs associated with the repair or replacement of the boiler, the properly registered Homeowner Protection Plan covers applicable labor for the first five years of operation from dated of installation. The Homeowner Protection Plan is administered through Slant/Fin. Warranty applies if boiler is registered within first 30 days of installation and for the first retail purchaser only. Boiler must remain at all times in the location at which it was originally installed

Use of any anti-freeze not approved by Slant/Fin will void the warranty. Warranty applies if boiler is registered within first 30 days of installation and for the first retail purchaser only. Boiler must remain at all times in the location at which it was originally installed.

### First through tenth year:

Slant/Fin warrants the heat exchanger free from defects in materials and workmanship for 10 years from date of installation.

If any original factory supplied parts fail in the first year due to manufacturing defect, or the heat exchanger in the first 10 years are found to be defective, Slant/Fin will provide replacement of such defective parts or heat exchanger.

In addition to the product warranty, Slant/Fin will provide a 5 year Homeowner Protection Program (HPP) for residential applications only to cover original factory supplied parts and labor to repair or replace them for five years from the date of installation provided only if the boiler is properly registered within one month of the date of installation. Claims requests will be processed directly through Slant/Fin. All claims must be pre-approved with Slant/Fin prior to the work being completed.

### Eleventh through the fifteenth year:

Slant/Fin warrants the heat exchangers are free from defects in material and workmanship for the eleventh through fifteenth year from the date of installation. If, during such time, the heat exchanger is found to be defective, Slant/Fin will provide a replacement heat exchanger upon payment of a proportionate charge based upon the time the boiler has been in service. The proportionate charge will be equal to the appropriate percentage of the list price of such heat exchanger at the time warranty claim is made and will be as follows:

11th year = 20%  
12th year = 30%  
13th year = 45%  
14th year = 60%  
15th year = 80%  
There after = 100%

# Additional Warranty Terms

## All Boiler Models

Warranty extends only to boilers which have been properly installed, operated and maintained in accordance with Slant/Fin installation instructions and all applicable codes. Warranty applies only if the boiler has remained at all times in the location at which it was originally installed. Slant/Fin makes no express warranties other than the warranties contained herein.

### WARRANTY EXCLUDES:

All labor charges incurred by any person in connection with the examination, removal, and repair of parts claimed to be defective and the installation of replacement parts.

The part claimed to be defective shall be returned to Slant/Fin. The cost of shipment to Slant/Fin is borne by the consumer.

Damage caused by water that contains excessive lime, calcium, or other contaminants. Corrosion of cast iron heat exchanger caused by low operating water temperature.

Boilers operated with combustion air that may be contaminated by chemicals or improper fuel additives.

Boilers operated with water additives or water/system conditions that may cause heat exchanger failure.

Boilers that have failed or malfunctioned due to improper or negligent operation, abuse, misuse, freezing, natural disaster, unauthorized alteration, improper installation or improper repair.

Improper burner adjustments, control settings or maintenance procedures.

Boiler warranty is void if purchased on the Internet.

**NOTE:** *Boilers are to be used in closed systems. Any application that causes significant quantities of fresh make up water to enter the system is not permitted. Such applications can be met with a heat exchanger that will maintain the boilers in a closed system.*

### AFTER FIRST YEAR, WARRANTY EXCLUDES:

All boiler components other than a cast-iron or cast-aluminum heat exchanger, such as, sheet metal base, jacket, insulation, combustion chamber, tankless heater exhaust and air inlet piping, burner

enclosure, mixing elbow, gas and air orifice, blower assembly, air filter and electrical and mechanical components furnished to Slant/Fin by other manufacturers, such as pumps, relays, controls, gauges, etc.

### PROCEDURE FOR WARRANTY SERVICE:

For warranty service, provide the person who installed your Slant/Fin boiler with the following information: boiler model number and serial number (from the boiler rating plate) and the date of installation. That person will notify the Slant/Fin wholesaler from whom the boiler was purchased.

Part(s) claimed to be defective must be returned through trade channels and replacement part(s) will, if warranty conditions are met, be provided by Slant/Fin through the wholesaler.

If there are any questions about the coverage of this warranty, please contact Slant/Fin at the address shown below.

### LIMITATIONS ON IMPLIED WARRANTIES AND DAMAGES:

Slant/Fin assumes no liability for damages or unsatisfactory performance of any kind which is a result of improper installation.

Slant/Fin's sole obligation in the event of a breach of any implied warranty (including, but not limited to, implied warranties of merchantability and fitness for a particular purpose) is limited to repair or replacement, and all such warranties are limited in duration to the period of time after the date of original installation as stated above.

This warranty does not cover claims for incidental or consequential damages resulting from a breach of any express or implied warranty or any other reason.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages. So the above limitation or exclusion may not apply to you.

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

**Technical Service Department**  
Slant/Fin Corporation, 100 Forest Drive, Greenvale, N.Y. 11548 • (516) 484-2600  
[techservice@slantfin.com](mailto:techservice@slantfin.com)

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